



## WILSON ALARM SYSTEMS LIMITED

# Standard Callout Charge Tariff

Should a fault occur on your alarm system outside of the annual visit and an engineer is required to attend site to rectify, then callout charges apply.

**Accurate as of 1<sup>st</sup> January 2025**

Subject to change without prior notice

### For customers with a Maintenance Plan with us

Time	Tariff (ex VAT)
Mon – Fri 9am to 5pm	£104.00
Non-working hours, weekends, holidays	£129.00

All costs shown are for the first ½ hour on site

- Additional time on site £35.00 plus VAT per ½ hour

Parts are not included and will be charged as extra.

### For customers without a Maintenance Plan with us

Intruder or CCTV tariff: **£250.00 plus VAT**

All costs shown are for the first ½ hour on site

- Additional time on site £35.00 plus VAT per ½ hour

Parts are not included and will be charged as extra.

**We do not service customers without a Maintenance Plan outside of standard office hours.**



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